

**Seasoned Pioneers Ltd**

Unit 8 Stadium Court Stadium Road
Bromborough
Wirral
Merseyside
CH62 3RP

Invoice

Invoice number: KI-B9666ADD-0003
Account number: A-B9666ADD
Date issued: 4th Jun 2025

Emergency numbers
Smell gas? Call 0800 111 999 (24hrs)
Power cut? Call 105
Your Electricity Distributor is: SP Manweb Plc
(0330 101 0444)

Your charges

	Meter point	Charge period	Net charges	CCL	VAT	Total
Electricity	1300053819968	01 May 2025 to 31 May 2025	£135.07	£0.00	£6.75	£141.82
Gas	7534890102	24 Apr 2025 to 23 May 2025	£25.89	£0.00	£1.29	£27.18
Total charges for bill						£169.00
Current balance						£67.42



octopusenergy
for business

Your Energy Charges In Detail



Electricity

Supply number

S	3	801	D02
1300053819968			

Supply Address: Unit 8, Stadium Court, Stadium Road,
Bromborough, Wirral, Merseyside, CH62 3RP
Postcode area alpha identifier: L

Green Octopus NO SC Business 12M Fixed (1st May 2025 - 31st May 2025)

Energy Charges for Meter 22E1038193

1st May 2025	8791.1 Smart meter reading	
9th May 2025	8914.7 Smart meter reading	
1st Jun 2025	9254.3 Smart meter reading	
Energy Used	463.2 kWh @ 29.16p/kWh	£135.07
Standing Charge	31 days @ 0.00p/day	£0.00
VAT @ 5% on £135.07		£6.75
Total Electricity Charges		£141.82



Gas

Meter Point Reference:

7534890102

Supply Address: Unit 8, Stadium Court, Stadium Road,
Bromborough, Wirral, Merseyside, CH62 3RP

Green Octopus NO SC Business 12M Fixed (24th Apr 2025 - 23rd May 2025)

Energy Charges for Meter G4F40266482400

24th Apr 2025	567.0 Opening reading	
24th May 2025	594.9 Smart meter reading	
Consumption	27.9 Units (m ³)	
Energy Used*	316.1 kWh @ 8.19p/kWh	£25.89
Standing Charge	30 days @ 0.00p/day	£0.00
Energy charges before VAT		£25.89
VAT @ 5% on £25.89		£1.29
Total Gas Charges		£27.18

* Your energy usage is calculated from your gas consumption using a standard industry formula:

$$\begin{aligned} & \text{Units Consumed (Cubic Metres)} \\ & \times \text{Volume Correction (for temperature \& pressure)} \\ & \times \text{Calorific Value (energy in each m}^3 \text{ of gas)} \\ & \div 3.6 \text{ (convert from joules)} \\ & \approx \text{Usage (in kWh)} \end{aligned}$$

For you:

$$27.9 \times 1.02264 \times 39.9^{\dagger} \div 3.6 =$$

[†] Average calorific value shown to one decimal place



About your tariff

Electricity

Tariff Name	Green Octopus NO SC Business 12M Fixed
Payment Method	Direct Debit Monthly
Agreement End Date	9th Apr 2026
Estimated Annual Usage	5590.8 kWh

Gas

Tariff Name	Green Octopus NO SC Business 12M Fixed
Payment Method	Direct Debit Monthly
Agreement End Date	24th Apr 2026
Estimated Annual Usage	7439 kWh

About your bill

We think your business energy should be simple and transparent.

To help you navigate your bill, we've created a guide that explains your business energy cost. You can head to **octopus.energy/your-business-energy-prices-explained** to find out more.

About your DNO

What is a DNO?

Your DNO (Distribution Network Operator) manages the equipment that delivers your energy from its source to your door. They offer services that range from responding to power cuts to connecting your property to the electricity network.



Electricity mix

We believe that **renewable energy is no longer an opportunity – it's a responsibility**. Because of that, every single one of our business tariffs are powered by REGO-backed **100% renewable** electricity. As a group we also invest heavily in renewable generation; in fact, we're proud to say that the solar farms we've funded generate over 40% of all the UK's large scale solar.





Additional Information

Complaints

If you feel our service hasn't met your expectations, please get in touch so we can put things right.

First: Contact our team.

You can reach us on 020 3389 5613 or at business@octopus.energy

Then: Our advisors will take up to 5 working days to find a solution. If our advisors don't resolve your query in this time, you can request to escalate your case to a team leader. If we escalate your case to a specialist or team leader, please allow up to 2 working days for them to respond.

Finally: You can ask to escalate your case to an Operations Manager if you're still unhappy with our decision. You'll receive a reply within 5 working days.

Ombudsman Escalations

After 8 weeks, if you've followed the steps above and your case remains unresolved, you can contact the Energy Ombudsman. The Energy Ombudsman provides a free and independent support service. It's designed to resolve disputes between customers and energy suppliers. Their outcome is final and we must stick to their decision.

Phone: 0330 440 1624

Email: enquiry@energyombudsman.org

Website: www.energyombudsman.org

You can find our full complaints policy at octopus.energy/unhappy

Citizens Advice Service

Contact Citizens Advice if you need further help with an energy problem. Whether it's your bill, meter, or you're struggling with payments - Citizens Advice is the official source for free, impartial guidance and support.

For England, Wales and Northern Ireland:

Go to: citizensadvice.org.uk/energy or call their customer service on 0808 223 1133 Monday to Friday, 9am to 5pm.

For Scotland:

You can contact energyadvice.scot for independent help.

Go to: energyadvice.scot/email-us, or call their customer service on 0808 196 8660 Monday to Friday, 9 am to 5 pm.

Contacting us

Contact us by email for a speedy response. If you need to, you can also get a hold of us on the phone, or even by post.

Email: business@octopus.energy

Phone: 020 3389 5613

Trading office: UK House, 5th floor, 164-182 Oxford Street, London, W1D 1NN

Ending your contract with us

You can end your contract at any time by giving us 30 days' notice. However, the effects of ending your contract differ depending on where you are within your contract period. If you are:

In contract: Your account must be paid up to date before you can request to end your contract. We also reserve the right to charge early exit fees. Please see section 12 of our Terms and Conditions for more details.

Out of contract: You'll automatically be moved onto a variable tariff if you're out of contract. On this tariff, if your account is paid up to date, you're free to leave at any time. But, before you go, we'd love it if you got in touch to see if you could save money by re-fixing.

Paying your bill

To keep on top of your payments it's best to pay via Direct Debit.

However, we also accept one-off payments by bank transfer.

Please don't use this method if you have an active Direct Debit with us, as you may end up paying twice.

Make sure you use your Octopus account number as the payment reference. Otherwise, the payment may not be allocated to your account:

Your account reference: A-B9666ADD

Account number: 44594118

Sort Code: 40-05-30

Please send all remittances to:

remittances@octoenergy.com