



CHILLFROST LTD
Independent Unit,
Forest Road, Ilford
IG6 3HQ

Shipping Address
ALEE SPICE LTD
72, HUTCHEON ST
ABERDEEN AB253TB

ALEE SPICE LTD
2FL/LEFT
7 PORTLAND STREET
ABERDEEN
AB116LN
United Kingdom

Invoice 12031

Invoice Date	Due Date	Delivery Date	Source	Reference
01/05/2026	01/05/2026	29/04/2026	SO-14611	SO-14611

DESCRIPTION	QUANTITY	UNIT PRICE	TAXES	AMOUNT
<i>TO REPLACE THE EXISTING DOOR AT THE SITE INCLUDING THE TRANSPORTATION</i>				
[FDC80180R] Frame Door Chiller 3 Sided 700x1800 Right Hinge	1.00 Units	1,400.00	20%	£ 1,400.00
[PALLETDEL4] Pallet Delivery UK Mainland Oversized 120x260xH220 Premium	1.00 Units	0.00	20%	£ 0.00
[RESTOCKCRG] Restocking Charge	1.00 Units	0.00	20%	£ 0.00

Untaxed Amount	£ 1,400.00
TAX 20%	£ 280.00
Total	£ 1,680.00
<i>Reversed on 11/05/2026</i>	£ 480.00
<i>Paid on 29/04/2026</i>	£ 930.00
Amount Due	£ 270.00

Payment terms: Immediate Payment

Bank Details: HSBC | Sort Code: 40-24-17 | Account Number: 32637014 | Reference: Your Invoice Number

Chillfrost Ltd is a registered company in England and Wales. Company Number : 09960890

www.chillfrost.co.uk / 02085000555 / VAT No: GB 231277429



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Payment Communication: **12031**
on this account: **chillfrost**

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TERMS & CONDITIONS:

Full payment for delivery-only orders must be received at least 24 hours prior to the scheduled delivery date. For installation orders, 90% of the total invoice value must be paid before goods are unloaded on site, with the remaining 10% payable upon completion of installation and commissioning. We accept payment by bank transfer, debit card, or credit card. When making a bank transfer, the invoice number must be quoted as the payment reference.

Late payments will incur statutory interest at a rate of 8% plus the Bank of England base rate for business-to-business transactions. Where applicable, a revised invoice including interest charges will be issued. Chillfrost Ltd retains ownership of all goods until full payment has been received and cleared, regardless of delivery or installation status.

Customers are responsible for carefully reviewing quotations prior to confirmation to ensure that all requested items and specifications are correctly listed. Once an order is confirmed, Chillfrost Ltd cannot be held responsible for omissions or errors.

Customers must ensure that Health & Safety compliant personnel are available on site for deliveries involving large or heavy items and that access is safe and clear. Standard delivery is to the front door on the ground floor only.

Where Unpack and Positioning is requested, customers must provide accurate site access information in advance, including door width and height, internal access routes, ceiling height, and any obstructions such as beams, steps, or narrow corridors. Site verification may be conducted via video call. If access is unsuitable on the delivery day and goods cannot be taken inside, delivery may be completed as platform delivery only or the goods may be returned to the warehouse. In such cases, delivery charges and a 15% restocking charge will apply. If the customer chooses to proceed without providing full access information, this is done entirely at the customer's risk.

Customers must inspect goods immediately upon delivery or collection. Any missing items or damage must be reported within 48 hours of receipt. Customers will have 20 minutes to inspect the goods while the driver is present, and any visible damage must be recorded on the delivery note as "damaged".

All items returned after collection, delivery, or removal from the warehouse are subject to a 15% handling (restocking) charge, without exception. This applies regardless of whether the items are new, unopened, opened, or unused. Items returned unused and in original packaging within 48 hours may be accepted subject to the restocking charge. Items returned opened or used will be inspected by Chillfrost Ltd, and additional charges may apply depending on the condition of the product, including cleaning, reprocessing, repair, or reduction in resale value. These charges are separate from and



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in addition to the 15% restocking charge.

By confirming the order, the customer acknowledges that they have read, understood, and accepted these Terms & Conditions in full.

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